Passiv Smart Thermostat Promotion

Terms & Conditions

1. Promotional Period

This promotion will run during the period specified in the applicable promotion details (the "**Promotional Period**") and is open to eligible participants in the United Kingdom, unless otherwise stated.

2. The Promotion

Professional heat pump installers who purchase and complete their first installation of a Passiv Smart Thermostat during the Promotional Period may be eligible to receive the reward specified in the applicable promotion details (the **"Reward"**), subject to these Terms & Conditions.

3. The Promotion Rules

This promotion is operated by Passiv UK (the "**Promoter**") subject to these terms and conditions.

- This promotion is open to professional heat pump installers in the United Kingdom who meet the eligibility criteria set out in the applicable promotion details and who have not previously purchased and installed a Passiv Smart Thermostat.
- The installation must be genuine, completed, and verifiable.
- This promotion is valid only during the Promotional Period.
- Only one Reward can be claimed by each installer for the first Passiv Smart Thermostat installed. Multiple claims or fraudulent entries will be disqualified.
- The Promoter reserves the right to verify all claims, including contacting claimants for additional proof of installation.
- This promotion cannot be used in conjunction with any other offers or promotions.
- The Promoter reserves the right to change the Terms & Conditions of this promotion, or modify or end this promotion at any time without notice.
- No cash or alternative reward will be offered.
- By entering the promotion, participants agree to these Terms & Conditions.

4. How to Claim

- To claim the Reward, installers must complete the online claim form made available by the Promoter, as referenced in the applicable promotion details.
- Installers must upload a clear photo of the installed Passiv Smart Thermostat to the claim form to be eligible for the Reward.

- Claims must be submitted within the Promotional Period.
- Successful claimants will receive the Reward in the manner and timeframe specified in the applicable promotion details.

5. Data Protection

When you take part in this promotion, your personal data may be collected and used in accordance with the Promoter's privacy policy. By participating in the promotion, you understand that for the purposes of administering the promotion, it may be necessary for the Promoter or an authorised third party to hold and process your personal data or end-user's personal data that is provided by you. You shall represent and warrant that you have the right to disclose such information of applicable data subjects.

6. Dispute Resolution

These terms and conditions are governed by English law. If any entrants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.

7. Revision and Update

The Promoter reserves the right to revise these Terms & Conditions at any time without notice.

V1.0

Last updated: February 2026